

# Practice Patient Panel Meeting 6<sup>th</sup> September 2016

Attended by:

<u>Patient Participation Group</u>	<u>For the Practice</u>	<u>Guests</u>
Colin Stiff	Dr Hamish Duncan	None
Liz Rhodes	Andy Potter - Practice Manager	
Colin Farlow		
Val Dixon		
Ann Davis	<u>Apologies from PPP Group Members</u>	
Pauline Edwards	Madeline Bexon & Lesley Tricker	

(1) Agree minutes of the last meeting and any matters arising

The minutes were agreed. All matters arising were addressed in the main body of the meeting

(2) Morag Kitt

AP had received an email from Morag explaining that, primarily due to changes to her work commitments, she'd be unable to attend future meetings. The Panel thanked her warmly for her contribution thus far. Morag was happy to remain on the main 'virtual' mailing list.

(3) Flu Clinics

Dates had now been set as Sep 17<sup>th</sup>, October 1<sup>st</sup>, 22<sup>nd</sup> and 29<sup>th</sup>. It had been agreed at previous meetings that the Flu Clinic might provide an opportunity for promoting the Practice Patient Panel. In particular it was agreed we might be able to ask the question again about *in-demand* topics for Educational Sessions. AP would look into this further. CS & CF would make enquiries with the Exeter Patient Panel as to promotional material used by other Practices.

(4) 'Friends of Sidwell Street Walk-In Centre' Group

AP had received some information from this group, which was seeking to safeguard the WIC from closure in the future. Agreed to circulate the information to Practice Patient Panel members, who might wish to support this.

A copy of the information sheet is attached here



Friends of Sidwell  
Street WIC

(5) Pinhoe Community Hub

VD updated the group on plans for a Community Hub based on the Pinhoe library site. The project valued at around 600K would include a library, along with a coffee shop and other rooms available for community use. The council had offered 100K to date and it was hoped to have the facility up and running within 2 years. The project group were keen to get GP involvement and HD was happy to attend their meetings on behalf of the Practice.

(6) Future Plans – Educational Events

Following discussion at the last meeting, AP had seen a copy of the Mount Pleasant PPG Lunchtime Talks schedule, a copy of which is attached below for information. As agreed, the Practice Survey - now underway - included the question “*Are there any medical or health topics you’d like to know more about*”. We awaited the results of this with interest and as noted earlier would also seek to pose this question at the forthcoming Saturday Flu Clinics.



Mount Pleasant Talks

(7) Any Other Business

STP – Sustainability & Transformation Plan

To give an overview of what this means, here’s an extract from the NHS England website. As the name suggests, the Five Year Forward View is a recent NHS document laying out its aspirations for the next 5 year period.

*The NHS asked every local health & care system in England to come together to create their own ambitious local plan for accelerating implementation of the Five Year Forward View. These blueprints, called Sustainability and Transformation Plans (STPs), will be placebased, multi-year plans built around the needs of local populations. STPs will help drive a genuine and sustainable transformation in health and care outcomes between 2016 and 2021. They will also help build and strengthen local relationships, enabling a shared understanding of where we are now, our ambition for 2021 and the concrete steps needed to get us there. To deliver the plans NHS providers, Clinical Commissioning Groups, Local Authorities, and other health & care services have come together to form 44 STP ‘footprints’. These are geographic areas in which people/organisations will work together to develop robust plans to transform the way that health and care is planned and delivered for their populations. These footprints are of a scale which should enable transformative change and the implementation of the Five Year Forward View vision of better health and wellbeing, improved quality of care, and stronger NHS finance and efficiency.*

Across Devon, the headline-grabber within the developing local STP, is the fate of small community hospitals. However changes across the board, on for example limiting treatments, could potentially affect anyone. It was difficult not to be cynical and link the STPs to primarily saving money.

CS had recently attended a meeting regarding this and urged all PPP members to take part in public consultation meetings, as and when these occurred.

### Pinhoe Surgery Car Park

AD felt the state of the car park surface had deteriorated somewhat. AP agreed to bring this matter up with the doctors at their scheduled Partners' Meeting on 13<sup>th</sup> September. Agreed that, whilst the Practice car park might be in need of some attention, the approach road and recreation field car park owned by Exeter City Council were significantly worse.

### (8) Date of the Next Meeting

This would be on Wednesday 30<sup>th</sup> November, starting at 6PM.

PLEASE NOTE THE DATE AGREED AT THE MEETING WAS ONE WEEK EARLIER THAN THIS BUT WAS FOUND LATER TO CLASH WITH ANOTHER PRACTICE COMMITMENT

AP thanked everyone for their attendance and the meeting closed.